

Agenda

**Meeting: Corporate and Partnerships
Overview & Scrutiny Committee**

**Venue: Brierley Room, County Hall,
Northallerton DL7 8AD
(see location plan overleaf)**

Date: Monday 3 April 2017 at 10.30 am

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Business

1. **Minutes of the meeting held on 16 January 2017** (Pages 5 to 8)
2. **Declarations of interest**
3. **Public Questions or Statements**

Members of the public may ask questions or make statements at this meeting if they have given notice to Daniel Harry of Policy & Partnerships (*contact details below*) no later than midday on Wednesday 29 March 2017. Each speaker should limit themselves to 3 minutes on any item. Members of the public who have given notice will be invited to speak:-

- at this point in the meeting if their questions/statements relate to matters which are not otherwise on the Agenda (subject to an overall time limit of 30 minutes);
- when the relevant Agenda item is being considered if they wish to speak on a matter which is on the Agenda for this meeting.

4. **Proposed merger of Blue Light Services** – Julia Mulligan, Police and Crime Commissioner for North Yorkshire and Thomas Thorp, Acting Chief of Staff to the Police and Crime Commissioner for North Yorkshire – Verbal report
5. **Transforming Rehabilitation** – Louise Johnson, National Probation Service, North Yorkshire and Martin Weblin, Interserve - Presentation
(Pages 9 to 30)
6. **North Yorkshire Tobacco Control Strategy** - Emma Davis, North Yorkshire County Council Public Health and Andy Robson North Yorkshire County Council Trading Standards - Presentation
(Pages 31 to 54)
7. **Work Programme** – Daniel Harry, North Yorkshire County Council Scrutiny Team Leader - Report
(Pages 55 to 59)
8. **Other business which the Chairman agrees should be considered as a matter of urgency because of special circumstances.**

Barry Khan
Assistant Chief Executive (Legal and Democratic Services)
County Hall
Northallerton

Date: 23 March 2017

NOTES:

- (a) Members are reminded of the need to consider whether they have any interests to declare on any of the items on this agenda and, if so, of the need to explain the reason(s) why they have any interest when making a declaration.

The relevant Corporate Development Officer or Monitoring Officer will be pleased to advise on interest issues. Ideally their views should be sought as soon as possible and preferably prior to the day of the meeting, so that time is available to explore adequately any issues that might arise.

- (b) **Emergency Procedures For Meetings**
Fire

The fire evacuation alarm is a continuous Klaxon. On hearing this you should leave the building by the nearest safe fire exit. If the main stairway is unsafe use either of the staircases at the end of the corridor. Once outside the building please proceed to the fire assembly point outside the main entrance

Persons should not re-enter the building until authorised to do so by the Fire and Rescue Service or the Emergency Co-ordinator.

An intermittent alarm indicates an emergency in nearby building. It is not necessary to evacuate the building but you should be ready for instructions from the Fire Warden.

Accident or Illness

First Aid treatment can be obtained by telephoning Extension 7575.

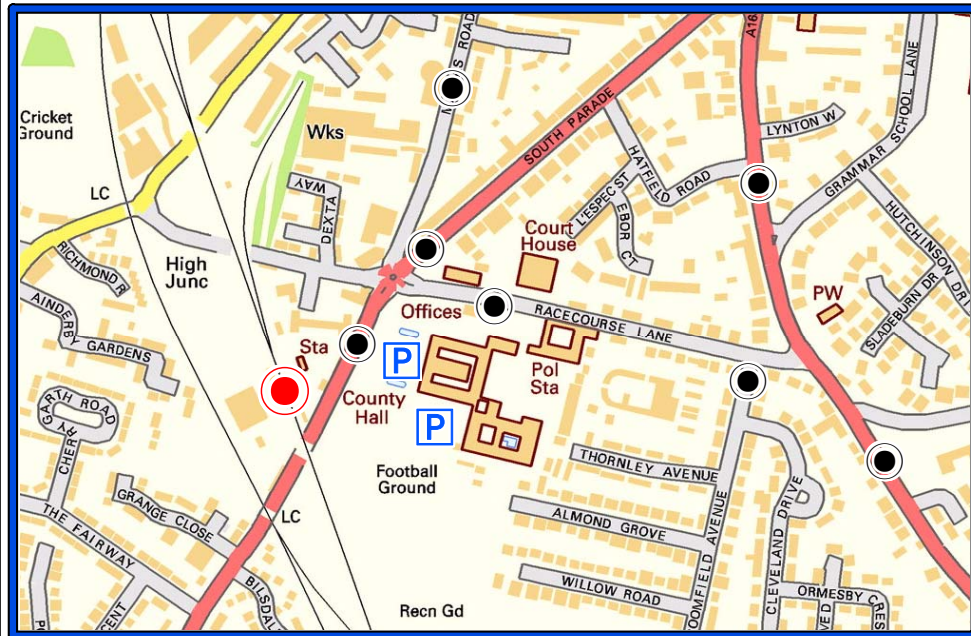
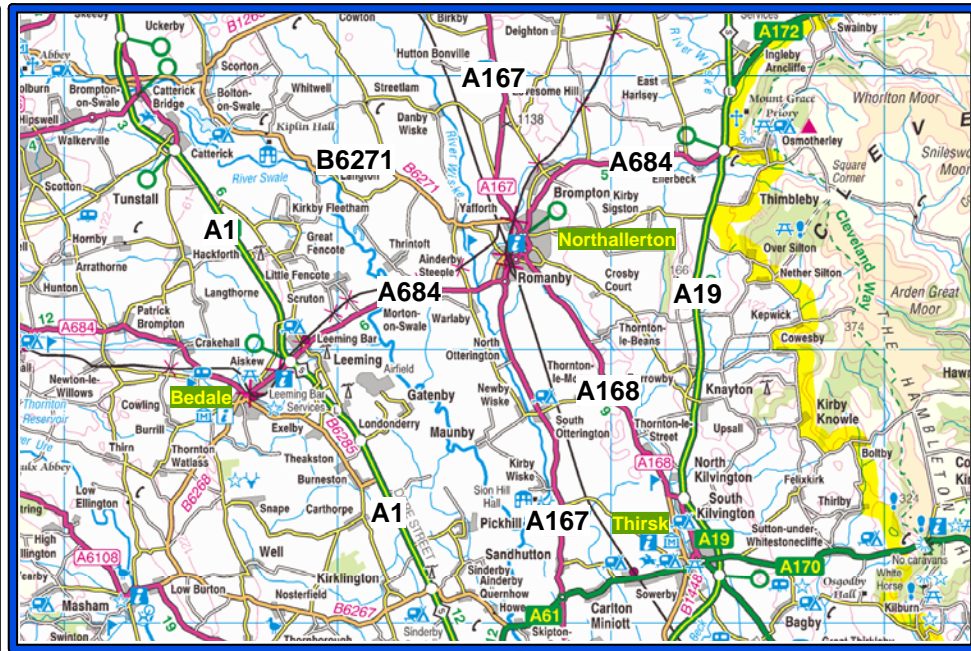
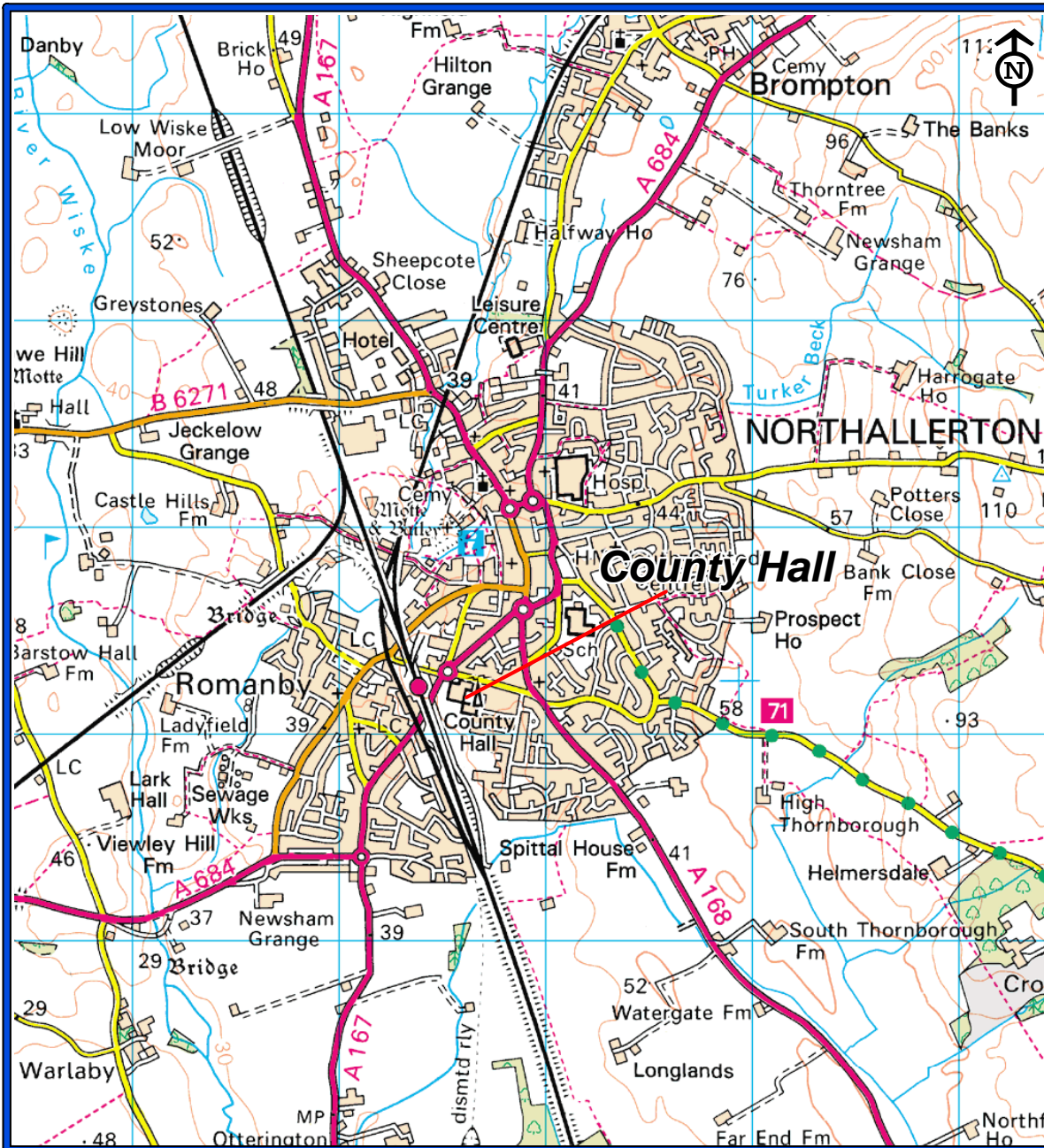
Corporate and Partnerships Overview and Scrutiny Committee

1. Membership

County Councillors (13)							
	<i>Councillors Name</i>			<i>Chairman/Vice Chairman</i>	<i>Political Party</i>	<i>Electoral Division</i>	
1	ARNOLD, Val				Conservative		
2	BASTIMAN, Derek			Chairman	Conservative		
3	BATEMAN, Bernard MBE				Conservative		
4	BLACKBURN, John				Conservative		
5	BUTTERFIELD, Jean				Conservative		
6	CROSS, Sam				UKIP		
7	GOSS, Andrew			Vice-Chairman	NY Independent		
8	GRIFFITHS, Bryn				Liberal Democrat		
9	LEE, Andrew				Conservative		
10	LUNN, Cliff				Conservative		
11	RANDERSON, Tony				Labour		
12	SHAW-WRIGHT, Steve				Labour		
13	SWALES, Tim				Conservative		
Total Membership – (13)				Quorum – (4)			
Con	Lib Dem	NY Ind	Labour	Liberal	UKIP	Ind	Total
8	1	1	2	0	1	0	13

2. Substitute Members

Conservative		Liberal Democrat	
	<i>Councillors Names</i>		<i>Councillors Names</i>
1	ATKINSON, Margaret	1	HOULT, Bill
2	BAKER, Robert	2	De COURCEY-BAYLEY, Margaret-Ann
3	PLANT, Joe	3	
4	MOORHOUSE, Heather	4	
5		5	
NY Independent		Labour	
	<i>Councillors Names</i>		<i>Councillors Names</i>
1	HORTON, Peter	1	
2		2	
3		3	
4		4	
5		5	
UKIP			
	<i>Councillors Names</i>		
1	SIMISTER, David		
2			
3			
Independent			
1			



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Northallerton National Rail Station



Bus Stops

County Hall

Northallerton
North Yorkshire
DL7 8AD

Tel : 0845 8 72 73 74



North Yorkshire County Council

North Yorkshire County Council

Corporate and Partnership Overview and Scrutiny Committee

Minutes of the meeting held at County Hall, Northallerton on 16 January 2017 at 10.30 am.

Present:-

County Councillor Steve Shaw-Wright in the Chair.

County Councillors Val Arnold, John Blackburn, John Blackie (substitute for Andrew Goss), Sam Cross, Bryn Griffiths, Andrew Lee, Cliff Lunn, Bob Packham (substitute for Tony Randerson) and Tim Swales.

Also in Attendance

Officers: Daniel Harry - Scrutiny Team Leader, Fiona Sowerby - Corporate Risk and Insurance Manager, Julie Blaisdale Assistant Director - Library Customer and Community Services, Sarah Foley - Customer Programme Manager

Apologies for absence were received from County Councillors Derek Bastiman (Chairman), Andrew Goss (Vice-Chairman), and Tony Randerson.

Copies of all documents considered are in the Minute Book

107. Election of Chairman for the meeting

Apologies had been received from the Chairman, Cllr Derek Bastiman, and the Vice Chairman, Cllr Andrew Goss. Cllr Val Arnold and Cllr Steve Shaw-Wright were nominated to act as the Chairman for the duration of the meeting. A vote was held and Cllr Steve Shaw-Wright won with 5 votes to Cllr Val Arnold's 4 votes.

108. Minutes

Resolved –

That the Minutes of the meeting held on 14 November 2016, having been printed and circulated, be taken as read and be confirmed and signed by the Chairman as a correct record.

109. Declarations of Interest

There were no declarations of interest to note.

110. Public Questions or Statements

There were no public questions or statements

111. Executive Member Update

There was no Executive Member update.

112. Work Programme

Considered -

The report of the Scrutiny Team Leader inviting comments from Members on the content of the Committee's programme of work scheduled for future meetings.

Resolved -

That the content of the Work Programme report and schedule be agreed, subject to inclusion of the additional elements identified in discussions around following agenda items.

113. Insurance Tender and Insurance Claims Analysis Report

Considered -

The report of the Corporate Risk and Insurance Manager providing an overview of the outcome of the 2016 insurance re-procurement and an overview of the insurance claims expenditure over recent years.

Fiona Sowerby, Corporate Risk and Insurance Manager, outlined the procurement process that had been undertaken for the Council's insurances and noted that over £100,000 of savings had been achieved. Increases in Insurance Premium Tax, however, mean that much of these savings are unlikely to be realised.

Cllr Bryn Griffiths queried why the different insurances had not been placed with one insurer. In response, Fiona Sowerby explained that an insurance broker had been used to place the various insurances that the Council had with the most competitive insurer, to reduce overall premiums.

Fiona Sowerby noted that Public Liability claims often took a long time to resolve and also that they could be costly. As such, money was set aside each year to cover the estimated Public Liability claims exposure, based upon work undertaken by actuaries.

There followed a discussion about the Council's Public Liability exposure and how this was changing over time. In particular, the impact of reductions in the property portfolio linked to conversion of Local Authority Maintained schools to Academies. Committee members also questioned the risks associated with asbestos in properties currently managed by or previously managed by the Council.

In response, Fiona Sowerby stated that the liability belonged to the organisation that managed the property at the point in time to which the claim relates.

Cllr Bryn Griffiths highlighted the length of time it took for claims relating to asbestos to be made and queried how significant an issue this was for the Council.

Fiona Sowerby agreed to provide further information on long term Public Liability claims exposure, in particular relating to asbestosis.

Looking at the Motor Claims data provided in the report, committee members discussed possible causes of the increases in claims made against the Council. Fiona Sowerby stated that there was no single cause but a range of factors, ranging from a spate of theft of catalytic converters to driver error and carelessness. Members asked for further information on Motor Claims so they could better understand what preventative actions could be taken.

Cllr Steve Shaw-Wright noted that the table in Appendix C of the report, which provided details of closed claims, highlighted that the Council successfully defended claims. Fiona Sowerby stated that the Council's policy was to maintain a 'vigorous defence of any claim where it is thought that NYCC are not liable'.

Cllr John Blackie noted, from his experience of working with community transport, that the Risk and Insurance Team provided an excellent service and that they were effectively managing an important area of the Council's activity.

Resolved -

- a) That the report be noted.
- b) That Fiona Sowerby be invited to attend the next Committee Mid Cycle Briefing at 10am on 27 February 2017 to provide a fuller explanation of the following:
 - A detailed breakdown of motor claims, including an overview of what measures are in place to reduce the number of motor claims
 - A breakdown of asbestosis claims, including an explanation how the Council's exposure is estimated.

114. 2020 Council - Customer - Update

Considered -

The presentation by Julie Blaisdale Assistant Director, Library Customer and Community Services, and Sarah Foley, Customer Programme Manager, on the development of digital self-service channels. Specifically, progress against the 2020 target of 70% of contact being managed by customers using digital self-service channels.

Sarah Foley introduced the presentation and highlighted that the approach taken to increasing digital self-service had been developed with customers and that the Customer Strategy had been widely consulted upon.

For each work stream the focus was upon the customer journey and balancing the need to promote self-service, with the associated financial savings, with the need to ensure a good customer experience and high levels of satisfaction.

Julie Blaisdale noted that libraries were key to the delivery of digital self-service as they enable access to public computers and also had volunteers and staff available to assist those people who are less familiar with computers. Courses are also being developed with Adult Learning to improve IT skills. The first step is to better understand what the level of need is and how best to meet that need.

Sarah Foley highlighted that data was being gathered and analysed to help understand how great a shift there had been from telephone and face to face contacts to digital self-service. It was noted that North Yorkshire was one of only a few local authorities that were able to do this, at present.

Cllr Bryn Griffiths questioned how many people ended their contact with the Council prematurely, hung up the telephone or switched off the computer, due to frustration with the time it took to resolve their issue. In response, Sarah Foley stated that such data was available and could be presented to a future meeting of the Committee.

Cllr Cliff Lunn stated that the 70% target was sufficiently testing and that the Council was only one of a small number of local authorities to set a target.

Cllr Bob Packham questioned whether the County Council was working with other councils and public sector organisations in the county to set up a digital self-service platform for all services. It was noted that, in general, the public do not know which organisation delivers what service. A more joined up approach would provide opportunities for improving customer service and for further savings, through

economies of scale.

In response, Julie Blaisdale stated that this was an area of interest but that the current focus was upon the County Council's services and targeting those areas that offered the greatest scope to drive out savings. Julie Blaisdale also confirmed that there was an ongoing review of best practice and that a visit was planned to Leeds City Council to see whether there were any lessons that could be learned from the approach taken in a large unitary authority.

Cllr Tim Swales asked what work had been done with Parish Councils, bearing in mind that North Yorkshire was a three-tier county. Julie Baisdale noted that the Business and Environmental Services department had worked with Parish Councils over such issues as the reporting of pot-holes.

Cllr Bryn Griffiths requested an overview of the work streams in the programme and progress that was being made against key milestones. This would then help understand progress being made with the achievement of the 70% target.

There followed a discussion about the work that was in place to support those people who were not able to use digital media such as computers, tablets or mobile phones to contact the Council. Concerns were raised that investment in telephone access would decline over time as the work to promote digital self-service progressed.

Julie Blaisdale reassured Committee Members that face to face contacts and telephone contacts would still be available for those people who were unable to use digital self-service. It was noted that considerable investment had been made in the Customer Contact Centre and that this was a key element of the Customer Strategy.

Resolved -

- a) That the presentation be noted
- b) To support the principle of what the Customer programme is seeking to achieve but seek reassurance that measures will be kept in place to ensure that those people who are 'off line' are not excluded from accessing the Council on equal terms
- c) That Julie Blaisdale and Sarah Foley attend the meeting of the Committee at 10.30am on 19 June 2017 to provide:
 - An overview of the work streams in the programme and progress that was being made against key milestones
 - Details of the number of on-line and telephone enquiry 'hang ups'
 - A summary of what joint work is being taken across the public sector in North Yorkshire on channel shift
 - Details of the findings from the planned visit to Leeds City Council.

The meeting concluded at 12 noon.



**National Probation Service (NPS) :
Briefing for NYCC Corporate and Partnership
Overview and Scrutiny Committee 3 April 2017**

Louise Johnson

NPS North East - Head Of Area York & North Yorkshire

Aim to cover ...

- Refresh on new National Probation Provider Arrangements – NPS & CRC
- NPS Overview & Priorities
- Reoffending Data
- Performance & Quality
- Questions.



New National Probation Provider Delivery Arrangements

- Govt Transforming Rehabilitation Programme 2014
- 21 Community Rehabilitation Companies (low and medium risk offenders)
- 1 National Probation Service across made up of 7 Divisions across England & Wales (high risk/MAPPA/courts)

Governance & Structure of NPS:

The National Probation Service (NPS) is currently a directorate of the National Offender Management Service, (NOMS), an Executive Agency of the Ministry of Justice.

From 1st April 2017 **Her Majesty's Prison and Probation Service, (HMPPS)** replaces NOMS as the Executive Agency responsible for delivering prison and probation services across England and Wales.

Michael Spurr will be the Chief Executive of HMPPS.



**Michael Spurr Chief Executive
HMPPS (from 1/4/17)**



**NPS Director – Sonia
Crozia**



**NPS Deputy Director – North
East Lynda Marginson**

NPS: Divisional Map





National Probation Service (NPS)
NE Division

Mission, Vision & Values

What we do:

Preventing victims by changing lives

The National Probation Service (NPS) is currently a directorate of the National Offender Management Service (NOMS)*, an Executive Agency of the Ministry of Justice. We are a public sector organisation making decisions and taking action on behalf of the Secretary of State to protect the public, support victims and reduce offending by rehabilitating high risk offenders, enabling them to change their lives. *(From 1st April Michael Spurr will become the Chief Executive of **Her Majesty's Prison and Probation Service**, which replaces the National Offender Management Service (NOMS) as the Executive Agency responsible for delivering prison and probation services across England and Wales.

We do this by:

- Assessing risk and advising the courts to enable the effective sentencing and rehabilitation of all offenders.
- Working in partnership with Community Rehabilitation Companies and other services providers; and
- Directly managing those offenders in the community, and before their release from custody, who pose the highest risk of harm and who have committed the most serious crimes.

What we want to achieve

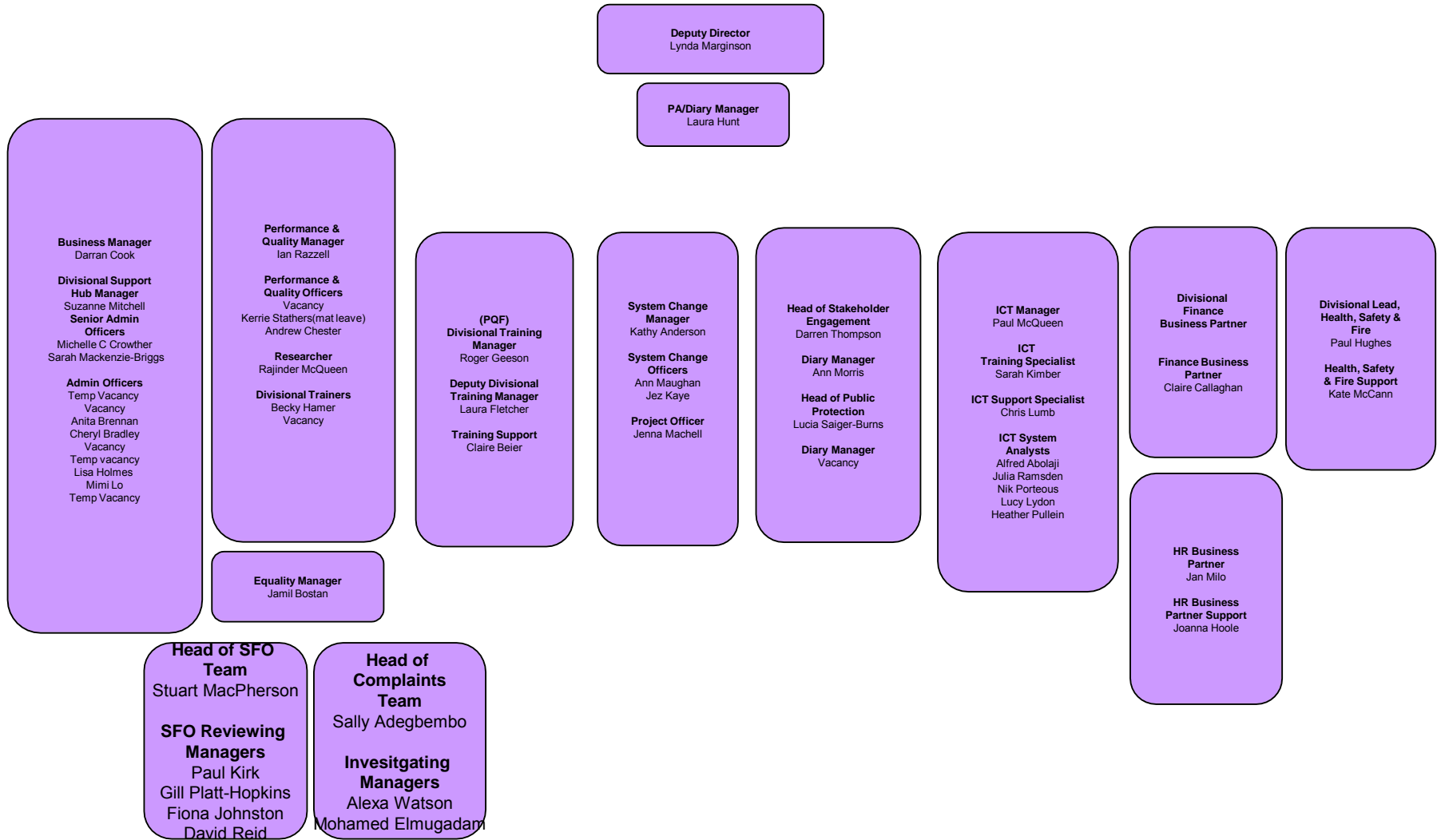
- We will deliver the best possible service to the public, enforcing the sentence of all court and working together with partners, communities, and with those offenders under our supervision to change their lives through reform, rehabilitation, and reparation to help build safer communities.

Our Values

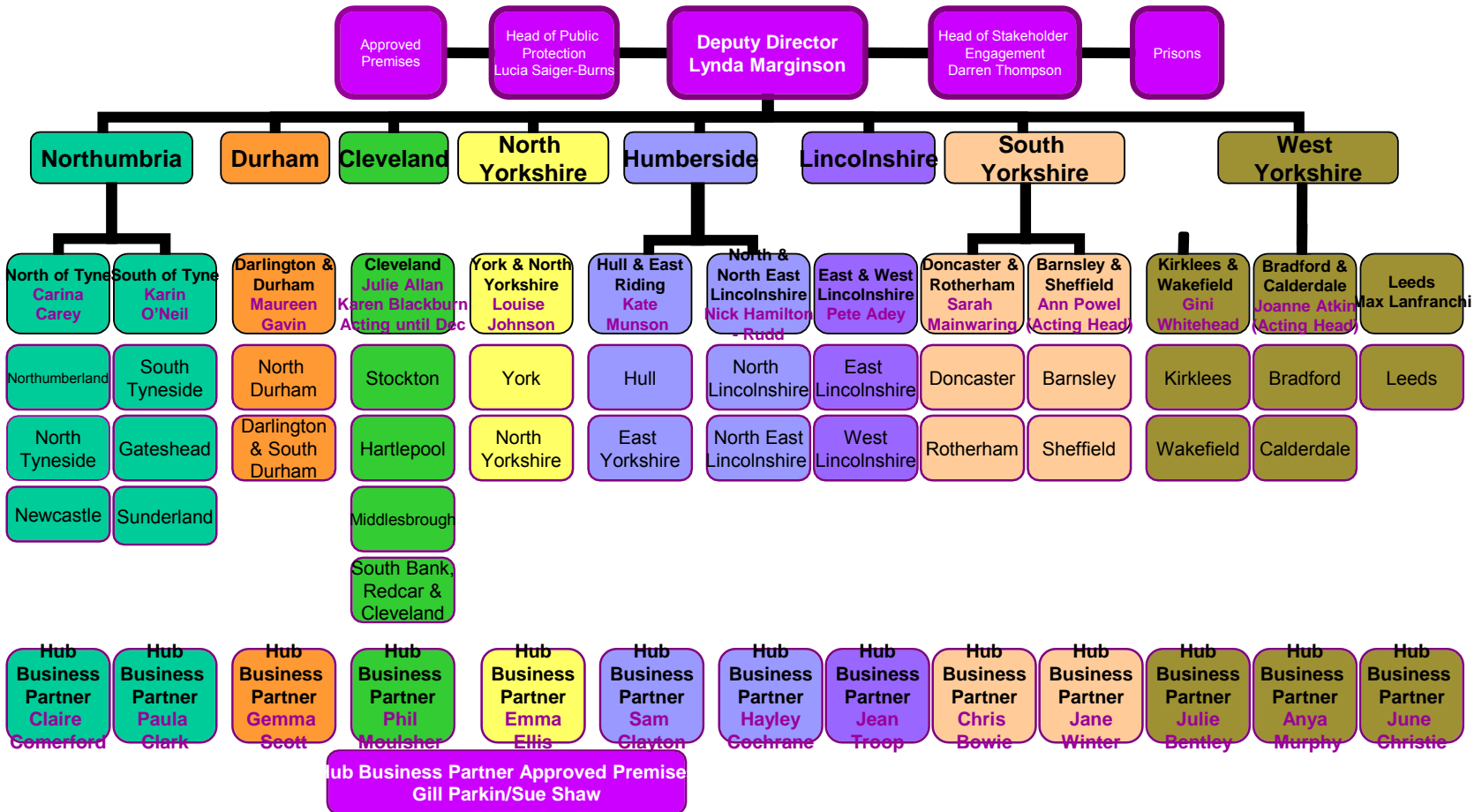
What's important to the way we work

- **We believe in the capacity of people to change** – we know that through excellent professional practice, strong partnership working and by making clear what is expected of offenders, we can help them change their lives
- **We are accountable** – we are proud of our role in protecting the public which is always at the heart of our decisions
- **We are collaborative** – we work with individuals and with national and local services to create a real and sustained difference
- **We are effective** – our work is focused on delivering results, building on our skills and experience, and embracing evidence and innovation to provide a service the public can be confident in
- **We are fair** – we value the diversity of our staff, our communities and individuals, knowing that this strengthens our ability to be responsive and affect real and long-term change in how people live their lives
- **We are professional** – we trust and support our staff to make the best decisions for public safety, investing in their ongoing development, encouraging innovation and always striving for excellence.

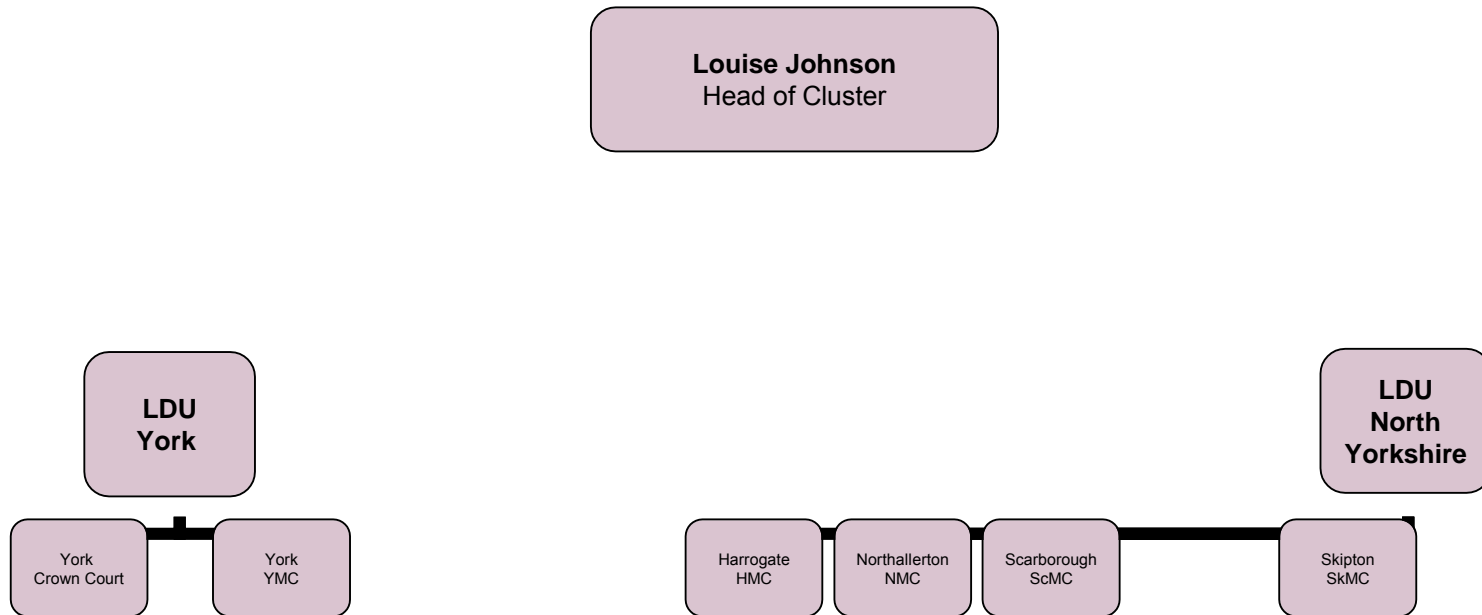
NPS NE Divisional Hub



NPS NE Organisational Structure

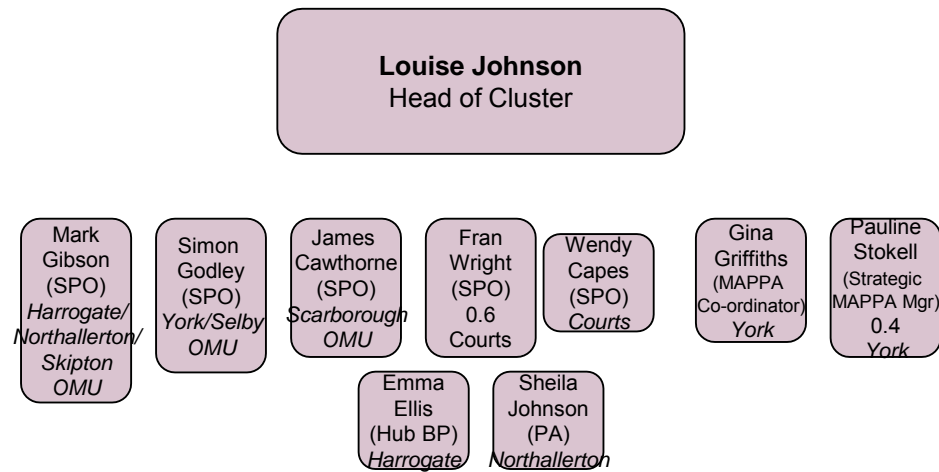


NPS NE – York & North Yorkshire Area



NPS NE – York & North Yorkshire

– Management/team Structures





National Reoffending Data

- Following national review post TR, proven reoffending data will not be available until October 2017
- Based on one year proven re-offending data for all adult offenders managed by CRC's under PbR and NPS
- A re-offence is defined as 'any offence committed in a one year follow up period, either from release from prison or at the making of a community sentence, plus a further 6 month waiting period to allow the offence to be proven in court and officially recorded (MoJ 2016)

National Reoffending Data

- MoJ published October 2016 re-offending data 'to date' for the October to December 2015 cohorts. Data based on **interim proven re-offending statistics** until the final results for these cohorts are available. **The data is provided in relation to CRC Contract Package Areas ie Humberside/Lincolnshire/York & North Yorkshire so does not currently provide YNY specific outcomes.**

HMIP Quality & Impact Inspection (York & North Yorkshire 2016) & Reoffending – some quotes.....

- *'Managers were frustrated, however, by not being able to judge whether probation work was making a difference, since local reoffending data was not yet available to them, albeit the quality of work we saw boded well for successful outcomes. we saw excellent work by the NPS to manage the significant risk of harm to others posed by higher risk offenders.'*
- *'Traditionally, reoffending rates had been higher than the national average in York, while they were lower than average in North Yorkshire. Resources were organised to reflect this. Providing services across such a wide geographical area, while meeting local demand, was challenging. As with the CRC, NPS managers and staff had a detailed understanding of the needs of service users, especially in relation to the impact of offending in small, close-knit communities. They were also aware of the way in which transport availability - or, rather, lack of it - affected access to services. Consequently, NPS staff were as flexible as they could be in working with service users to enable them to comply.'*
- *'Staff had undertaken some excellent work to address offending behaviour, with responsible officers establishing an appropriate balance between managing risk of harm and addressing offence-related needs. Prior to Transforming Rehabilitation, the Probation Trust had developed a range of tailored and individualised services for women. These were intended to prevent women from going to prison and to meet their complex needs. This work had been continued by the NPS. The North East delivery plan showed that delivery of the action plan for women offenders was on target. Staff and managers understood the needs of women and balanced the need to manage violent or harmful behaviours, while meeting women's complex needs.'*
- *'Sixteen NPS cases were assessed; three of these offenders had been convicted, cautioned or received another out of court disposal for an offence committed since the start of the order or licence period. This would suggest that the work of the NPS was having a stabilising effect on offending behaviour, demonstrating that the work undertaken had had an impact.'*

NPS Performance & Quality

- New National Deputy Director appointed February 2017 to lead on NPS Effective Practice
- NPS NE Divisional Hub Performance Team in place & 10 new Performance & Quality Officer roles recently appointed
- Performance reporting & monitoring at national, divisional, and local level
- National Quality Audits and improvement tools launched 2016 (Court, Parole, and Pre Sentence reports)
- HMIP Inspections (YNY HMIP Quality & Impact Inspection 2016 – see below re overall findings)
- NPS E3 Programme - Delivering Efficiency, Effectiveness, & Excellence in implementing new NPS Operating Model
- National Reoffending data (when available/Oct 2017)
- Women offenders Performance Dashboard (& Youth to Adult Transitions pending)
- Offender, Staff, Victims, Stakeholder feedback
- EFQM European Excellence Model (EFQM) – In December 2016 the NPS was awarded the Committed to Excellence Award which is given to organisations who strive to embed excellence throughout their work. This award recognises all the hard work we have done so far, such as connecting victim liaison units through the Victim Case Management System (VCMS) to reduce duplication between units and save time tracking down information
- NPS Training & Development Plan & Programme for all staff

NPS Performance & Quality - Measures to Judge Success

23 National Performance Measures in place. These cover:

- Court work & allocation
- Starting the sentence
- Programmes & requirements
- Enforcement & risk escalation
- Completion of sentence
- Stakeholders & Quality (includes victim satisfaction)
- There are 9 additional NPS NE Priority measures which include measures relating to MAPPA as well as the percentage of 'on the day reports.'



Rehabilitation Pathways

- Focus on public protection and rehabilitative culture
- Oasys – assessing & addressing criminogenic needs (key areas include mental health, alcohol/Substance misuse, accommodation, ETE, Thinking Skills, relationships, Lifestyle, & attitudes)
- Service delivery responsive to individual needs and characteristics to maximise outcomes
- Approach based on Desistance research
- Promoting offender engagement & compliance
- Systems approach – working in partnership



HMIP Quality & Impact Inspection 2016

- During May and June 2016, YNY NPS and CRC were the subject of an HMI Probation Quality and Impact Inspection. This is a new HMIP programme of adult probation services following the implementation of Transforming Rehabilitation. York and North Yorkshire were the second area in the country to be inspected in that programme.
- The inspection programme looks at the quality of probation work carried out by the Community Rehabilitation Company (CRC) and National Probation Service (NPS) and assesses the effectiveness of work undertaken locally by probation providers with people who have offended, to implement orders of the court, reduce reoffending, protect the public and safeguard the vulnerable. Inspectors found much to be commended in North Yorkshire noting both the local CRC and NPS had gone through significant change as a consequence of Transforming Rehabilitation, and staff had maintained a pragmatic approach to the day-to-day work, focusing on responding to risks of harm posed and supporting individuals to change their lives for the better.

HMIP Quality & Impact Inspection 2016

Dame Glenys Stacy, Chief Inspector of HM Probation noted;

- *'NPS staff and those from the CRC should be commended for working well together and providing a high quality service over a period of change. We found much to be commended and, indeed, it is a pleasure to present this report.....there was a real sense of innovation evident across both organisations and staff showed persistence and initiative.. working well together in the face of the long standing challenge of delivering services across a large geographical area. Both organisations were ably led by skilled and committed senior managers, who had established a cooperative and enabling culture among their respective workforces'*

The reports highlights strong practice by the NPS in relation to public protection:

'the NPS was managing risk of harm with vigour...risk of serious harm that individual offenders posed were clearly understood, well managed and underpinned by an organisational priority to protect the public above all other concerns...services to victims were handled with sensitivity and with full regard to the additional complexities of victims and offenders being more visible within smaller close knit communities. ...we saw effective use of MAPPA, with good joint working across partnerships to manage the risk of harm... work to assess and address risk of harm was appropriately targeted and effectively reviewed, leading to adaptations of work, breach and recall when needed. NPS paid appropriate attention to child safeguarding..., breach and enforcement action was taken quickly and effectively. We found common values across the two organisations; the positive and open relationships evident at every level had enabled staff to focus on providing the best service they could for the benefit of offenders. Much of the effort undertaken prior to Transforming Rehabilitation to establish high standards in relation to core probation work, such as offender assessments, and services for women, had been retained. Both organisations took their responsibility to protect the public seriously... we saw excellent work by the NPS to manage the significant risk of harm to others posed by higher risk offenders.... Partnership work was mostly effective. We found common values across the two organisations; the positive and open relationships evident at every level had enabled staff to focus on providing the best service they could for the benefit of offenders. Staff were supported to use their professional judgement and were able to demonstrate to us their ability to manage public protection issues.'



HMIP Quality & Impact Inspection 2016

- The HMIP report also identified some areas for further improvement, which included improving the understanding across some partnership agencies of changes wrought via Transforming Rehabilitation and the new probation provider arrangements – some still seeing Probation as one entity.
- The Inspection report made two recommendations relevant to the work of Probation providers and Children's Social Care, firstly to make sure that information is provided as quickly as possible to inform risk assessments at the pre-sentence and post-conviction stage (NPS & CSC specific); and secondly the CRC and NPS to improve communication between responsible officers and CSC social workers to assist with joint work to safeguard children.
- There was an additional recommendation in relation to NPS & CRC work with the Armed Forces to develop information sharing protocols with the armed forces to enhance the assessment and management of the likelihood of reoffending and risk of harm posed by offenders from the military
- NPS is working with CRC and partnership colleagues to take forward the HMIP recommendations and areas for improvement identified from the report, to strengthen and improve our practice, and we continue to strive for excellence in our shared priorities to protect the public, reduce reoffending, support victims, and build safer communities.



Questions?

Tobacco Control

ITEM 6



Introductions and outline

- Emma Davis, Health Improvement Manager, Public Health
- Andy Robson, Head of Section (Business compliance)

15 minute presentation on tobacco control

Questions and answers

North Yorkshire Tobacco Control

- North Yorkshire Tobacco Control Steering Group
- Led by Public Health
- Partners – internal and external
- 10 year strategy with associated action plan
- Action across 5 priorities
 - Prevention for children and young people
 - Normalising a smokefree lifestyle
 - Tackling Illicit tobacco
 - Helping people to quit
 - Communication and marketing

The launch – Tobacco Control Strategy





Mass media - 16 Cancers



Smoking causes 16 cancers.

If one doesn't kill you...

...then you'll have to live with it.

Quitting is the one clear way to reduce your risk.

Supported by
CANCER RESEARCH UK

Get support and advice at quit16.co.uk

#Quit16

BREATHE
2025
INSPIRING A SMOKEFREE GENERATION

Stoptober

A teal banner with white and yellow text. The main text reads "HOW WILL YOU QUIT?". Below it, smaller text says "Find the support that's right for you." and "Search Stoptober." in yellow. On the right side, there is a red circular logo with the text "STOP TOBER" in white.

HOW WILL YOU QUIT?

Find the support that's right for you.
Search Stoptober.

STOP TOBER

Legislation

**IT'S ILLEGAL TO SMOKE IN A
VEHICLE WITH ANYONE
UNDER 18**



Plain packs #seizethemoment

There's never been
a better time to quit

#seizethemoment

quitnow.smokefree.nhs.uk



Smokefreelife North Yorkshire



Smokefree playgrounds



Trading Standards and control group functions

- Action across 5 priorities
 - **Prevention for children and young people**
 - Normalising a smokefree lifestyle
 - **Tackling Illicit tobacco**
 - Helping people to quit
 - Communication and marketing

Test purchasing statistics

- Tobacco
 - 5x formal test purchases attempted, 1x sale, (20%)
 - 0x informal test purchases attempted, 0x sale (0%)
 - Total: 5 test purchases, 1x sale (20%)
- E-cigarette/Nicotine Inhaling Products
 - 8x formal test purchases attempted, 3x sales. (38%)
 - 26x informal test purchases attempted, 5x sale (19%)
 - Total: 34x test purchase, 8x sales (24%)
- Total test purchases attempted: 39 with 9 sales occurring (23%)
- (N.B. Formal test purchasing occurs following a formal complaint and has repercussions if sales take place, e.g. prosecution, licensing reviews. Informal test purchasing is pro-active to survey an area of concern and the retailers ability to refuse underage sales.)

Proxy sales – first prosecution in England under new legislation



The Northern Echo

 Darlington 10°C

And you don't have to be an existing HSBC customer to apply

[Find out more](#)

The rate you pay depends upon a credit assessment of your personal circumstances and may differ from the rate advertised. Applicants must be UK residents, aged 18+ and have a minimum annual income / pension before tax of £10,000. Our personal loans are subject to status and are available to both non HSBC current account customers and existing HSBC current account customers, except for customers with a Basic Bank Account product.



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 - SPORT
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When does 10 cigarettes cost £200? When you buy them for a child



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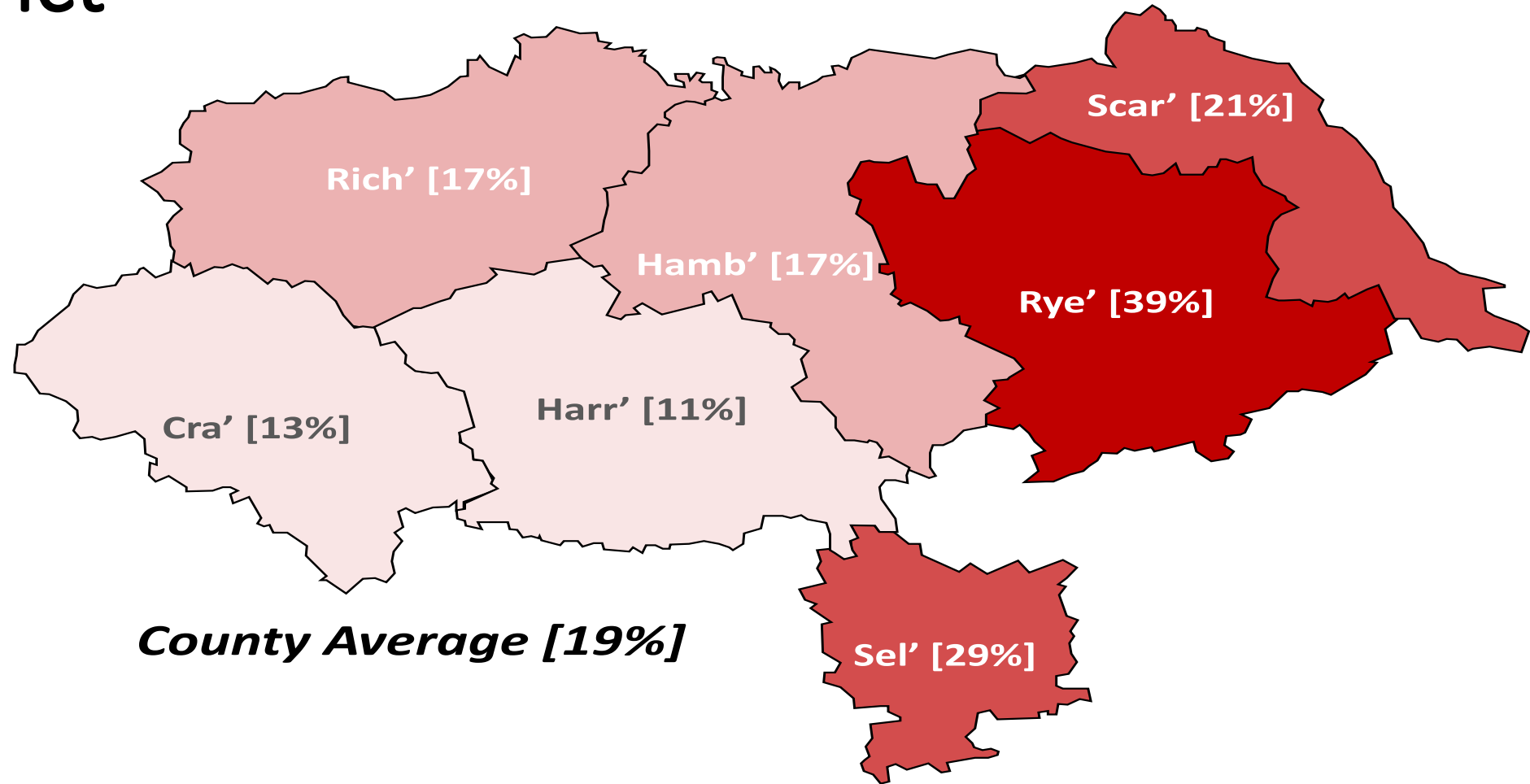
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Illicit tobacco seizures



NEMS survey – Illicit Tobacco Prevalence by District



Operation Henry



Illicit tobacco seizures



Radio York

1:59 Listen: Illegal tobacco-selling operation uncovered



An investigation is to be carried out after **BBC Radio York** uncovered what's believed to be an illegal tobacco-selling operation.

We have been following an online chat room for several months and discovered that thousands of tobacco products are being sold online.

We passed the information to David Miller, a Trading Standards officer in North Yorkshire:



In April 2016, North Yorkshire County Council commissioned a survey evaluating the prevalence of illicit tobacco in the county. The survey indicated that in North Yorkshire:

- A total of 31% smokers have tried illicit tobacco
- Illicit tobacco makes up 9% of the tobacco market
- A total of 18% of non-smokers and 48% of smokers have encountered the sale of illicit tobacco
- A total of 16% of smokers are comfortable with the sale of illicit tobacco

Key partners

- Locally
 - Police cadets – test purchasing
 - District authorities – alcohol and substance misuse groups, Night time Economy Groups
 - CCTV operators
 - Police Licensing Officers
 - Schools
- Regionally
 - North Yorkshire Licensing Practitioners forum
 - Tobacco Focus Group (NTS)
- Nationally
 - National Age Restricted panel

Key prosecutions in 2016/17

- Mr Steven Ingles, Harrogate, sold cigarettes to an 11 year old child from his home.
- Mr James Pugh, first 'proxy sale' (adult buying on behalf of a minor) prosecution in England.
- Mr Steven Purves, sold an e-cigarette to a minor, led to a mini test purchasing project which identified the sector as being an area of concern for under age sales.
- Mr Rzgar Hamasaleh, a local business, supplying illicit tobacco to his customers.

Growing Up in North Yorkshire survey headlines

- Year 10 pupils (age 14/15) who have ever tried smoking is in decline, from 18% in 2014 to around 4% in 2016
- Year 10 pupils who smoke regularly (more than one a week) has remained the same at around 3% compared to a national figure of 5.5%
- Year 10's are more likely to have at least tried electronic cigarettes (23% in 2014 vs 27% in 2016)
- Regular use of e-cigarettes remains low 3% year 10 girls and 6% for boys

Any questions?



North Yorkshire County Council

Corporate and Partnerships Overview and Scrutiny Committee

3 April 2017

Work Programme

1 Purpose of Report

This report asks the Committee to confirm, amend or add to the list of matters shown on the work programme schedule (attached at Appendix 1).

2 Work Programme Schedule

2.1 The Work Programme Schedule is attached at **Appendix 1** and Members are asked to consider, amend and add to the Committee's Work Programme.

3 Scheduled Committee dates and Mid-cycle briefing dates

3.1 Forthcoming committee dates are:

- 10:30am on 19 June 2017
- 10.30am on 11 September 2017
- 10.30am on 11 December 2017
- 10.30am on 12 March 2018.

3.2 Forthcoming mid-cycle briefing dates are:

- 10:30am on 31 July 2017
- 10.30am on 30 October 2017
- 10.30am on 22 January 2018
- 10.30am on 23 April 2018.

4 Recommendation

The Committee is asked to confirm, comment or add to the areas of work listed in the Work Programme schedule.

Daniel Harry
Scrutiny Team Leader

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22 March 2017

Corporate & Partnerships Overview and Scrutiny Committee – Work Programme Schedule 2016/17 & 2017/18

Scope

The Council’s corporate organisation and structure, resource allocation, asset management, procurement policy, people strategy, equality & diversity, performance management, communication and access to services.

Partnership working, community development, community engagement, community strategies and community safety. This Committee shall be the Crime & Disorder Committee for the purposes of Part 3 of the Police and Justice Act 2006.

Meeting dates

Scheduled Committee Meetings		16 January 2017 10:30am	3 April 2017 10:30am	19 June 2017 10.30am	11 September 2017 10.30am	11 December 2017 10.30am	12 March 2018 10.30am
Scheduled Mid Cycle Briefings Attended by Group Spokespersons only	5 December 2016 10:30am	27 Feb 2017 10:30am		31 July 2017 10.30am	30 October 2017 10.30am	22 January 2018 10.30am	23 April 2018 10.30am
Agenda Briefings - will be held at 9.30am on the day of the committee meeting							

Corporate and Partnerships Overview and Scrutiny Committee
Work Programme Schedule 2016/17 & 2017/18

Reports

16 January 2017 – Committee	
Item	Description
Insurance	Overview of the outcome of the insurance tender in 2016, together with an analysis of the claims experience, risk exposure and management - Fiona Sowerby
2020 Council – Customer access	2020: Customer - Progress against the 2020 target of 70% of contact being managed by customers using digital self-service channels with the remainder supported through “assisted digital” channels - Julie Blaisdale and Sarah Foley, Customer Programme Manager
27 February 2017 – Mid Cycle Briefing	
Item	Description
2020 Council – Partnerships and Traded services	Overview of partnership arrangements and traded services – how things are shaping up – Gary Fielding
Data Sharing	Prevention Service – tracking children and young people who are not in school and may be at risk of harm – Julie Firth
Insurance	Insurance claims analysis – Fiona Sowerby
3 April 2017 – Committee	
Item	Description
Community Safety	Transforming Rehabilitation - Changes to the Probation Service – Louise Johnson, National Probation Service, North Yorkshire
Community Safety	Proposed merger of Blue Light Services Review plans for the merger of North Yorkshire Constabulary and North Yorkshire Fire and Rescue Service – Julia Mulligan, Police and Crime Commissioner

Tobacco Control	Tobacco Control Strategy – community safety and Tobacco Control Partnership – Emma Davis (Public Health) and Andy Robson (Trading Standards)
19 June 2017 - Committee	
Item	Description
Corporate Risk Register	Review of corporate risk register – Gary Fielding and Fiona Sowerby - TBC
2020 Council - Performance Management Framework	Performance Management Framework – stocktake – Gary Fielding and Michael Leah - TBC
2020 Council - Annual Workforce Plan	Review of annual plan – Justine Brooksbank
2020 Council – Customer access	Progress against the 2020 target of 70% of contact being managed by customers using digital self-service channels with the remainder supported through “assisted digital” channels - Julie Blaisdale and Sarah Foley, Customer Programme Manager – 6 month update
Youth Justice Strategic Plan	Strategic overview – future plans – annual consideration of crime and disorder matters – Julie Firth
Locality Budgets	Future delivery – Neil Irving
31 July 2017 – Mid Cycle Briefing	
Item	Description
Community Safety - Prevent	Progress to date and future plans (previously to MCB in September 2015) – Neil Irving and Odette Robson
Stronger Communities	Stronger Communities Annual Report 2016/17 – Neil Irving and Marie-Ann Jackson
11 September 2017 - Committee	
Item	Description
Community Safety - NYCSP	Update on the North Yorkshire Community Safety Partnership, including: implementation of Delivery Plan; partnership working; impact – Odette Robson and Dr Justin Ives.
Equality and Diversity	Overview of progress with achievement of the Council’s Equality and Diversity objectives – Neil Irving and Deb Hugill

2020 Council - New ways of working	Roll out of Modern Council including new IT Kit for Elected Members, paperless office – follow up to presentation at 3 October 2016 committee meeting - Robert Ling
North Yorkshire Syrian Refugee Settlement Programme	Update on progress - follow up to presentation at 3 October 2016 committee meeting – Jonathan Spencer - TBC
30 October 2017 – Mid Cycle Briefing	
County Council Plan 2017/21	Progress with implementation – Neil Irving and Deb Hugill
2020 Council – Partnerships and Traded services	Overview of partnership arrangements and traded services – how things are shaping up – Gary Fielding
2020 Council – Health and Safety	Overview of restructures, training and awareness raising and risks – Stuart Langston
11 December 2017 - Committee	
22 January 2018 – Mid Cycle Briefing	
12 March 2018 - Committee	
23 April 2018 – Mid Cycle Briefing	

Areas of overview and scrutiny that do not yet have a confirmed date for committee:

- Business rates and local government funding
- Devolution – proposals and progress to date
- 2020 Council - Review of Procurement annual plan – Gary Fielding and Kevin Draisey.